

Dear Charter HDTV™ Customer:

It is our goal to continually provide you with the best and latest entertainment, technology and value.

Belo Corp. is one of our high-definition (HD) signal providers who currently provides the **WCNC-TV** NBC feed in your area. Belo demanded that Charter Communications® begin paying them a fee for the station's HD signal, which is broadcast over public airwaves for free. Charter believes that making customers pay extra for local HD channels which are publicly broadcast for free is not serving the public's best interest.

Charter does not want to remove any HD channels from your lineup, but we have been instructed to do so by Belo Corp. as of January 4, 2007. For this reason, your HD programming lineup will be changing the following way:

- We will be temporarily unable to carry the **WCNC-TV** NBC HD channel in your area provided by Belo Corp.
- You can still enjoy **WCNC-TV** NBC programming on **Channel 6**

We are working to resolve this issue quickly to return WCNC-TV NBC to your HD lineup.

We apologize for any inconvenience this may cause. We are continually working to improve our advanced digital cable technologies like our Charter OnDemand™ menu of movies, shows and events that you can watch anytime.

Thank you for choosing Charter Communications as your HD provider.

Respectfully,

Brooke Sinclair

